

Riverdogs Adventure Camp New Client Information

The below information is current as of the date sent. Hours, Rates, and policies are subject to change.



Riverdogs Adventure Camp Hours

Monday - Friday
7:30a-6p
Quiet Hours* 12-2
*No drop off or pick up

Saturday & Sunday
9a-11a & 4p-6p

Pick up and drop off is **by appointment time**
Arrival/departure outside business hours \$20/dog
(special exceptions, no guarantees)

Dogs who depart in the afternoon block will be charged daycare.

No Shuttle Saturday & Sunday
No Daycare Saturday & Sunday
Camp closure dates posted on website

Price list

Riverdogs Adventure Camp

Daycare	\$30
Additional dog	\$25
Puppy Under 1 yr	\$35
Boarding	\$40
Additional dog	\$35
Puppy Under 1 yr	\$45
Shuttle	
<20 minutes	\$10
>20 minutes	\$15
One Way	\$10
Additional Dog	1/2 price
Extras	
Nail Trim	\$10
Exit Bath	\$10 - \$20



About Us

At Riverdogs Adventure Camp we pride ourselves with a true Fur-Family experience. Our campers aren't a number to us. We ensure we are the right fit for your dog through our enrollment process and honest conversations on how your dog feels at camp. We are the same caregivers every day, your dog enjoys consistency, trust, and personalized attention. Everyone deserves access to affordable, high end dog care.

Exercise is an important part of our daily routine! We tailor exercise to each dog's needs, considering age, health, and energy level. Campers staying with us receive a minimum of 2-3 supervised play sessions daily, each lasting 30-60 minutes depending on your dog's energy level, weather, and preferences. When day camp is in session, campers receive a full day of structured exercise with a break from 12-2 for reset, decompression, lunch, nap.

As CPR and First Aid certified professionals, your dog's safety is always our top priority. We are insured. We are licensed by the state of Iowa and therefore our home is routinely evaluated by the state.

We believe in simple, honest pricing. No membership fees, no expiring packages. Just affordable care and the best value every time.

Our home has a large, fenced yard just outside of town. Your dog will truly be on vacation while you are enjoying yours. Think of us as your dog's second home and favorite vacation spot, complete with plenty of love, complimentary treats, and adorable photo updates to keep you connected.

Policies

A full list of policies are listed on our waiver. Below are highlighted policies.

1. Dogs must be current with all vaccinations needed to attend Riverdogs Adventure Camp. That includes; parvo, distemper, rabies, bordetella. Records must be provided 48 hours prior to arrival. This includes Boarding, Daycare, and Meet & Greet.
2. Male dogs over 6 months of age must be neutered. Female dogs in heat are not permitted. If a dog goes into heat while at Riverdogs Adventure Camp, she will be placed in a kennel and the owner will be contacted for immediate pick up.
3. Sick dogs are not permitted at camp. When in doubt please keep your pup home. No charge for cancelling the dog who is sick.
4. Payment is due at pick up or the end of the daycare week. We accept cash, check, venmo (@megbecks24), PayPal (@megbecks), Zelle. Please let me know if you need an invoice or have a special circumstance.
5. Dogs must be under owner control on arrival, not cause damage to the property, or run to neighboring yards.
6. Text Megan the time of arrival for drop off & pick up (exception if you have routine times established) so dogs and staff can be ready for arrival. Please do your best to stick to your scheduled time or communicate changes.
7. Please do not ring the doorbell or knock on the door. You may use the Ring doorbell for assistance. Do not approach the fence, enter the yard, or our home unless you are guided by one of us. We will meet you in the driveway for drop off and pick up.
8. Cancellation policy
Daycare: Cancellations before NOON the day before scheduled day camp: ☒ Full refund
Cancellations after NOON the day before scheduled day camp: ☒ No refund

Boarding: Cancellations made 3+ days before scheduled stay starts: ☒ Full refund
Cancellations made less than 3 days before scheduled stay: ☒ No refund

What should I bring for boarding?

Please provide:

- Your dog's regular food. Packed in a sealed container with feeding instructions.
- Any medications your dog needs, with detailed instructions.
- Treats if your pup has extra special dietary restrictions (we have poultry free & meat free)
- Please pack a minimum of three nights extra of food and medications. Travel delays happen all of the time, road trips included.

Comfort items (optional)

- A favorite toy or two (please label with your name)
- A blanket or bed that smells like home
- Favorite treats
- Dog bowl/slow feeder
- Collar with ID tags and a leash

GROUP PLAY EXPECTATION FOR DAYCARE & BOARDING

1. **SOCIABILITY:** Dogs must be able to read social cues and respect the boundaries of other dogs. If your dog is selective of their friends or persistent and not responding to cues from other dogs of staff, they may be excused.
2. **SELF-RESTRAINT:** Enthusiasm is welcomed but excessive jumping, nipping, leash pulling at pick up and/or drop off, guarding, humping, or barreling over other dogs or staff is a safety concern. We are here to keep everyone safe.
3. **DOWN TIME:** We offer structured breaks for the dogs throughout the day, as needed. Dogs must be able to settle away from friends without causing destruction to our home or becoming overly stressed.
4. **SHARING:** For safety reasons, we limit toys during group play. Some dogs may become possessive of staff, toys, water bowls, their friends, treats, or other resources. If guarding becomes an issue your dog will be excused.
5. **COMFORT AWAY FROM HOME:** We always give dogs with anxiety a chance to adjust but some dogs never get comfortable in group play or boarding. THAT IS OKAY! DAYCARE & GROUP BOARDING ARE NOT FOR ALL DOGS!!! Some dogs are introverts.
6. **APPROPRIATE GREETINGS:** Some dogs get frustrated at gates, on leash, or at barriers. This can cause aggression. Staff must be able to safely redirect your dog away from the gates if they become fixated. Additionally, they must not jump the fence. If this becomes an issue your dog will be excused.

IN HOME BOARDING EXPECTATIONS:

1. **SLEEPING:** Dogs must be able to settle & sleep in a kennel or in a group setting. We understand the first night may be a little tough so we monitor their progress to sleep and settle. If your dog is overly stressed or destructive we will request they are picked up by their emergency contact.
2. **SHARING:** Dogs will share a common area when we are inside. Dogs must be able to share couches, dog beds, and blankets. Additionally, not become possessive of us, toys, water bowls, food while we eat, their friends, or other resources.
3. **COMFORT AWAY FROM HOME:** Please remember this is our home. Some dogs are working on behaviors (counter surfing) and we understand that and keep our home as dog safe as possible. However, dogs who struggle with direction, are destructive, or mark in the home will be excused.

You can follow along on our adventures on

Website [Riverdogsadventurecamp.com](https://riverdogsadventurecamp.com)

Facebook [Riverdogs Adventure Camp](https://www.facebook.com/RiverdogsAdventureCamp)

Instagram [@riverdogsadventurecamp](https://www.instagram.com/riverdogsadventurecamp)

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